



Kofax QuickCapture Pro Install Guide

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KOFAX

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Preface

This guide includes instructions for installing and licensing QuickCapturePro.

Training

Kofax offers both classroom and online training to help you make the most of your product. To learn more about training courses and schedules, visit the [Kofax Education Portal](#) on the Kofax website.

Getting help with Kofax products

The [Kofax Knowledge Base](#) repository contains articles that are updated on a regular basis to keep you informed about Kofax products. We encourage you to use the Knowledge Base to obtain answers to your product questions.

To access the Kofax Knowledge Base:

1. Go to the [Kofax website](#) home page and select **Support**.
2. When the Support page appears, select **Customer Support > Knowledge Base**.

 The Kofax Knowledge Base is optimized for use with Google Chrome, Mozilla Firefox or Microsoft Edge.

The Kofax Knowledge Base provides:

- Powerful search capabilities to help you quickly locate the information you need. Type your search terms or phrase into the **Search** box, and then click the search icon.
- Product information, configuration details and documentation, including release news. Scroll through the Kofax Knowledge Base home page to locate a product family. Then click a product family name to view a list of related articles. Please note that some product families require a valid Kofax Portal login to view related articles.

From the Knowledge Base home page, you can:

- Access the Kofax Community (for all customers). Click the **Community** link at the top of the page.
- Access the Kofax Customer Portal (for eligible customers).

Click the **Support** link at the top of the page. When the Customer & Partner Portals Overview appears, click **Log in to the Customer Portal**.

- Access the Kofax Partner Portal (for eligible partners).

Click the **Support** link at the top of the page. When the Customer & Partner Portals Overview appears, click **Log in to the Partner Portal**.

- Access Kofax support commitments, lifecycle policies, electronic fulfillment details, and self-service tools.

Go to the **General Support** section, click **Support Details**, and then select the appropriate tab.

Chapter 1

Getting Started

QuickCapture Pro is a client application that communicates with AutoCapture running on an AutoStore server. This version of QuickCapture Pro can be installed on the AutoStore server or on a separate workstation.

Chapter 2

Prerequisites

QuickCapture Pro has the following software and hardware requirements.

Category	Description
Processor	<ul style="list-style-type: none">• At least a 2 GHz Processor
Memory	<ul style="list-style-type: none">• Minimum 2 GB of RAM
Disk space	<ul style="list-style-type: none">• Minimum of 1 GB of hard disk space
Operating system	Compatible with the following versions of Windows (both 32-bit and 64-bit): <ul style="list-style-type: none">• Windows 8.1 Pro and Enterprise• Windows 10 Pro and Enterprise• Windows 11 Pro and Enterprise• Windows 2012 Server R2• Windows 2016 Server• Windows 2019 Server• Windows 2022 Server
Prerequisites	<ul style="list-style-type: none">• Microsoft .NET Framework 3.5 SP1• Visual C++ 2005 SP1• Visual C++ 2008 SP1• Visual C++ 2019
Application software	AutoStore server <ul style="list-style-type: none">• AutoStore 7.0, 8.0, 8.1, 8.2 or 8.3.

Chapter 3

Installation procedures and reference

The procedures in this section describe how to install and uninstall QuickCapture Pro.

Procedure	Description
Install QuickCapture Pro	Follow steps in this procedure to use the InstallShield Wizard to install QuickCapture Pro for the first time.
Upgrade QuickCapture Pro	Earlier versions of QuickCapture Pro must be uninstalled before you install the latest version of QuickCapture Pro.
Uninstall QuickCapture Pro	Use Add or Remove Programs in Windows to uninstall QuickCapture Pro.

Install QuickCapture Pro using the Install Wizard

Follow steps in this procedure to use the InstallShield Wizard to install QuickCapture Pro for the first time.

Make sure before you start the installation process, make sure that [Prerequisites](#) have been installed and that the operating system has the latest service pack and critical updates for the version of Windows that it is running.

You must uninstall earlier versions of QuickCapture Pro before installing the latest version of QuickCapture Pro. For more information, see [Upgrade from an earlier version of QuickCapture Pro](#).

1. Locate the installation file (`QuickCapturePro.exe`) and start the InstallShield Wizard.
 - Right click the installation file and click **Run as administrator**.
2. If you are prompted whether to make changes or whether to upgrade an earlier installation, click **Yes**.
3. When the installer prompts to install missing items, click **Install** to install the required software.

Prerequisites may include any of the software listed in [Prerequisites](#) chapter.

 If you are uncertain about installing these items, check with your system administrator.

The InstallShield Wizard displays a progress bar while it installs software prerequisites. After it is complete, it displays the **Welcome** page.

4. On the **Welcome** page, click **Next**.
5. On the **License Agreement** page, review the terms of the license, choose **I accept the terms in the license agreement**, and then click **Next**.

6. On the **Customer Information** page of the InstallShield Wizard, provide **User Name** and **Organization** information for this installation of QuickCapture Pro, and then click **Next**.
7. On the **Setup Type** page, choose either **Complete** or **Custom** installation type.
 - If you want to use the default **Installation Folder**, select the **Complete** installation type, and click **Next**.
 - If you want to modify the **Installation Folder**, select the **Custom** installation type, and click **Next**.
8. On the **Ready to Install the Program** page, click the **Install** button to begin the installation. If you are prompted whether to allow the program to make changes to the computer, click **Yes**. The status bar on the **Installing QuickCapture Pro** page shows the progress during the installation.
9. On the **Completed** page, click **Finish** to exit the InstallShield Wizard.

Upgrade from an earlier version of QuickCapture Pro

Earlier versions of QuickCapture Pro must be uninstalled before you install the latest version of QuickCapture Pro.

This procedure leads you through removing the earlier version of QuickCapture Pro before upgrading.

 When an earlier version is upgraded, the existing licensing is retained.

1. Uninstall QuickCapture Pro as described in [Uninstall QuickCapture Pro](#).
2. After you removed the previous version, perform the procedure for a new install of the latest version, as described by [Install QuickCapture Pro using the Install Wizard](#).

Uninstall QuickCapture Pro

Use Add or Remove Programs in Windows to uninstall QuickCapture Pro.

1. Open **Apps & Features** in Windows Settings.
2. In the list of installed programs, select QuickCapture Pro and click **Uninstall**.
3. Click **Yes** or **OK** until QuickCapture Pro is removed.

Chapter 4

Licensing QuickCapture Pro

Licensing is configured in QuickCapture Pro using the Licensing dialog box. The Licensing dialog box is displayed initially the first time that you run QuickCapture Pro to allow you to configure licensing for the first time.

Licensing

Use server licensing to license QuickCapture Pro.

You may acquire multiple QuickCapture Pro client licenses on an AutoStore server. These licenses are then assigned to QuickCapture Pro clients as they connect to the server.

QuickCapture Pro licenses

Name	Description
QuickCapture Pro	This licenses use of the QuickCapture Pro application on a workstation. This license must be current to use the application.
QuickCapture Pro SnapIt	This licenses optical character recognition (OCR) and the SnapIt application used for indexing documents that are digitized with OCR. This license is optional.
2D barcode support	This licenses 2D barcode recognition in QuickCapture Pro. This license allows QuickCapture Pro to read Quick Response Code (QR code), Data Matrix, PDF417, and Micro PDF417 barcodes. This license is optional. 2D barcode licensing may be specified on the command line or by an end user running QuickCapture Pro for the first time.

Enable server licensing

Server licensing allows QuickCapture Pro clients to use licenses as they are needed from a pool of licenses retained on the AutoStore server.

QuickCapture Pro queries the AutoStore server for a license when it starts up. The application status for a server licensed installation shows as "Licensed (Server License)".

1. On the Windows desktop, click **Start > Kofax > QuickCapture Pro** to start the application.
2. For an unlicensed copy of QuickCapture Pro, the application initially opens the **Licensing** dialog box.
3. In the Licensing dialog box, click the **Server license** button.

4. In the AutoCapture Configuration dialog box, configure the following options:

Option	Description
Server	Specify the computer name or IP address for the server running AutoCapture component.
Port	Specify the listening port used by AutoCapture component. The default port for an instance of AutoCapture component running on a machine is 8085.

5. In the **Product Setup** dialog box, select the additional licenses to acquire from the server, then click **OK**.
6. Click **OK** after you specify the server.
7. Click **Close**.

Chapter 5

Managing server licenses

Server licensing allows an organization to manage licensing for QuickCapture Pro on the AutoStore server.

For QuickCapture Pro client to start successfully after it is configured for server licensing, AutoCapture must be configured and the AutoStore service must be running.